



METROPOLITAN
TRANSPORTATION
COMMISSION

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Memorandum

TO: Operations Committee

DATE: December 5, 2008

FR: Deputy Executive Director, Policy

W.I.: 310-2700 and 105-1221

RE: Contract: TransLink® Technical Advisor: Booz Allen Hamilton

Background

TransLink® is the Bay Area's regional transit fare payment system. When fully implemented, Bay Area transit riders will be able use a single reloadable TransLink® smart card to ride every transit system in the nine-county San Francisco Bay Area. TransLink® is currently operating on all AC Transit and Golden Gate Transit and Ferry routes, and is in "soft launch" on the buses and light rail vehicles of the San Francisco Municipal Railway Authority (SFMTA) and Caltrain.

Since 1998, Booz Allen Hamilton has performed design and engineering oversight services for the TransLink® project. The original procurement called for the TransLink® engineering consultant to provide services through TransLink® Final Acceptance, which was then anticipated to occur in 2003. Due to project delays, MTC has incrementally extended the original contract term, currently through the conclusion of Phase 2.3: implementation on SFMTA, Caltrain and BART. Because the contract is now five years past its original estimated completion date, MTC proceeded with a new competitive procurement to provide technical support and oversight for the design and implementation of Phase 2.4 (VTA and SamTrans), and the remaining Bay Area transit operators. This procurement also includes technical support throughout the operations and maintenance phase of the TransLink® Contract, which concludes in 2019.

MTC issued the Request for Proposal (RFP) on September 17th and held a Proposers' Conference on September 25. Two proposals were received by the closing date of October 15th from Booz Allen Hamilton and CMC Americas, Inc. The evaluation panel, consisting of staff from MTC, BART and Tri Delta Transit, was unanimous in its recommendation of Booz Allen Hamilton. Booz Allen Hamilton heavily outscored CMC Americas, Inc. in all four evaluation factor areas:

1. Proposed team's demonstrated ability, experience and qualifications
2. Approach
3. Cost effectiveness
4. Ability to communicate effectively

In addition, the scoring was very consistent among all evaluators. The anticipated cost for the first year of service as proposed is \$875,000, which includes operational support.

The TransLink® Management Group approved this item at their December 1st meeting.

Recommendation

Staff recommends that the Operations Committee authorize the Executive Director or his designee to (i) negotiate and enter into a contract with Booz Allen Hamilton in an amount not to exceed \$875,000.00 for technical oversight of the TransLink® Contractor and coordination with the transit operators and other consultants.

TM/BG

Therese McMillan

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REQUEST FOR COMMITTEE APPROVAL

Summary of Proposed Consultant Contract

Work Item No.:	310-2700, 105-1221
Consultant:	Booz Allen Hamilton San Francisco, CA
Work Project Title:	TransLink® Technical Advisor
Purpose of Project:	Provide technical oversight of the TransLink® Contractor and coordination with the transit operators and other consultants.
Brief Scope of Work:	Consultants shall perform design review of submittals, testing and inspection services and installation oversight. Ongoing support of contract administration, project oversight, project coordination, business assistance and operations support is also included.
Project Cost Not to Exceed:	\$875,000
Funding Sources:	CMAQ and STA
Fiscal Impact:	Funding to come from previously programmed regional funds for the TransLink® program.
Motion by Committee:	That the Executive Director or his designee is authorized to negotiate and enter into a contract with Booz Allen Hamilton for the services described above and the Chief Financial Officer is authorized to set aside funds up to \$875,000 for such Contract.
Operations Committee:	<hr/> Sue Lempert, Chair
Approved:	Date: December 12, 2008